



January, 2021
Dear Customers

New Year Greeting & Measure against COVID-19

Thank you for the support you have shown towards KGHD in 2020. We wish you a New Year filled with new hope and new happiness. We look forward to working together in 2021.

Today, the government said that they are considering emergency declaration within this week in Tokyo and three neighboring prefectures as coronavirus cases continue to climb. Therefore, we announce once again that our employees in Tokyo head office will strengthen to take measures from tomorrow (2021.01.05) for giving top priority to their safety.

- Duration: From 26th February, 2020 until indefinite period
- Measure 1: Adopt a telework system
- Measure 2: Adopt a flexible working time system

※Business hour (9 : 00 am to 6:00 pm) will not be changed

Notice of termination will be informed other time.

We apologize for any inconvenience that may be caused due to this measure. If you have any concerns, please contact our customer service or our sales by email. Telephone call may be difficult to connect.

Sincerely yours,
Knot Global Holdings Co., Ltd.
C.E.O Takamitsu Matsuzawa