



March, 2020
Dear Customers

Notice: Measure against COVID-19(UPDATES)

Due to the growing concerns over the coronavirus, Knot Global Holdings has implemented the following measure to all employees.

- Duration: From 26th February, 2020 until indefinite period
- Measure: Adopt a flexible working time system

※Business hour (9 : 00 am to 6:00 pm) will not be affected

Notice of termination will be informed other time.

We apologize for any inconvenience that may be caused due to this measure.

If you have any concerns, please contact our customer service or our sales.

Sincerely yours,

Knot Global Holdings Co., Ltd.

C.E.O Takamitsu Matsuzawa